



# DORNEY PARK A CEDAR FAIR PARK

Allentown, PA.

## FOOD & BEVERAGE ASSOCIATE – Camarero

### Host information

Dorney Park started in 1860 as a summer picnic resort, and has transformed over the years into one of largest amusement parks in the northeastern USA. Here are some of the perks of working at Dorney Park:-Inexpensive housing at nearby college campus, 90 minutes away from major cities, like New York City, Philadelphia, Atlantic City, and a drive away to the ocean or mountains! We have a very diverse work force so it is a great way to improve your English while meeting people from many different cultures. Our associates get free admission to our park as well as other local amusement parks when not working. We host many employer organized activities and events throughout the season to create memories that will last a lifetime!

The park covers over 200 acres with nearly 100 rides and attractions. We have seven world class roller coasters and we are home to Wildwater Kingdom, one of the largest waterparks in the country, including the Snake Pit waterslide.

Each year, Dorney Park & Wildwater Kingdom hires 3000 seasonal employees, mostly from surrounding communities. Dorney Park is hires and trains employees who enjoy serving, helping and interacting with park guests. As a Cedar Fair park, we strive to make every day “the best day of the year” for the guests who visit. Dorney Park also knows the importance of respecting, valuing & appreciating our associates who work here. We like our employees to have fun while working!

**Host Website:** <https://www.dorneypark.com>

**Site of Activity:** Dorney Park a Cedar Fair Park

**Parent Account Name:** Cedar Fair Entertainment Company

**Host Address:** 3830 Dorney Park Road Allentown, Pennsylvania, 18104

**Nearest Major City:** Philadelphia, Pennsylvania, Over 50 miles away

### Placement information

**Job description:** A Food & Beverage Associate will interact with park guests to collect and process food orders, input sales on a Point of Sale register, and process electronic payments, as we are a cashless park. They will prepare and cook various food items (using fryers, grills and ovens) and serve food orders to park guests. They will maintain cleanliness of work area, which includes washing dishes, cleaning floors and other areas in the food area, as well as helping keep dining spaces, and patios clean. They will also do a number of other customer service related duties as assigned. Associates may be working in a food stand or an outdoor food cart. Students are assigned to food locations based on the business needs.

This is a great position if you want to work in a fast paced, team environment or if you want to improve your English skills.

**Typical Schedule:** Based on business needs, associates rotate shifts daily so you could be scheduled to open-close or work a mid shift Monday through Sunday each week.

**Seasonal changes to job duties or available hours:** Yes

Park opens early May and operates the summer through early September. Park hours vary. Park operates on weekends only in September and October. Spring and Fall Hours are limited.

**Drug Test required:** No

### Compensation

**Hourly Wage:** \$14

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$448

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 28

**Estimated maximum number of hours per week:** 60



**Potential fluctuation in hours per week:** Hours fluctuate based on park operating schedule, park attendance and weather conditions. After Labor Day the park is only open on the weekends, Friday -Sunday. Hours will be limited during the week.

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:** No, exempt from paying overtime by law

**Job-Specific Benefits:** Can come to the amusement park and water park on your days off. Reciprocal agreements with local businesses and other amusement parks. Associate Picnics and associate only Ride nights and events.

## Job requirements

**English Level required:** Intermediate

**Required to be 21+:** No

**Previous Experience required:** No

### Qualifications & Conditions:

Lifting

Lifting requirement: 25lbs/11kgs

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

**Description:** Must have basic knowledge of using a computer or tablet. May work in a food stand or outdoor cart location. Jobs may be outdoors, possibly in the sun or in shaded areas (some locations are air-conditioned, some are not). Temperatures in Pennsylvania can be very hot and humid in the summer. Students will need to be able to stand for an entire shift. Other duties include maintaining cleanliness of location. Students must not have allergies to cleaning chemicals or direct sunlight.

**Job Training required:** Yes

**Length of job training:** 16 hours

**Hours per week during training period:** 20

**Different wage during training period:** No

**Start on specific day of the week:** No

**Training requirements:** Must pass state food service training provided by department leadership.

**Need to wear uniform:** Yes

**Uniform Policy:** Uniforms need to be neat, clean and project an image that allows our park guests to feel immediately comfortable in our presence. Associates receive 2 uniform shirts, shorts and a hat. A hat is required to be worn when working directly with food. Upon arrival to park, associates order black slip resistant shoes to wear when working for safety purposes. Base shoe is free, associate may purchase other shoes at cost. Optional items for purchase at park; sweatshirts or jackets.

**Cost of uniform:** \$0

**Uniform laundry:** Participant responsibility

**Dress Code:** Yes

**Description:** Hair must be pulled back and a hat must be worn, or a visor and a hairnet can also be worn. Health and safety requirements prohibit the use of nail polish, artificial nails and/or adornments. Shoes with slip resistant soles must be worn.

## Cultural opportunities

**Types of Cultural Opportunities:** Company Parties, Holiday Events, Movie or Game Nights, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions.

**Additional Details about Cultural Offerings:** Allentown is filled with malls, sports teams, shops & restaurants. Allentown is conveniently located within a day's drive to Philadelphia, New York City & Boston. In addition, we offer various bus trips throughout the season to places like Washington DC & Niagara Falls and much more.

**Local Cultural Offering:** As a Dorney Park associate, you can enjoy free admission to other local attractions; Hershey Park, Knoebel's Amusement Park, Kennywood, DelGrosso's, Lehigh Valley Zoo, Great Wolf Lodge Water Park and many more so there is always something to do or see. Experience Musikfest and other local festivals.

## Housing and transportation

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:** During your work and travel experience at Dorney Park, you will live at Cedar Crest College in a dormitory room. You will have one roommate the entire time you are in housing. You will receive a key and swipe card for your dormitory. All fees associated lost room keys, swipe cards and room admittance will be the responsibility of the student. There is a group kitchen, TV/ living area/ lounge area, as well as bathrooms per floor. There is Laundry



in the building. All common areas are expected to remain clean and tidy. Dorney Park provides initial kitchen cookware, but associates provide individual storage containers and utensils. Associates are able to buy their own cookware if they would like. Associates are expected to clean up after themselves and clean their dishes and cooking area when they are done cooking. Associates are responsible for pillow and bedding in dormitory. You may bring, purchase or have something shipped to the park for your use. In mid August, you will be moved to a local hotel within driving distance of the park. You will share a room with a roommate, who you will share a bathroom, mini refrigerator and TV.

**Lease Agreement:** Yes

### ONSITE AMENITIES:

**WiFi:** Yes, instructions will be provided at check in.

**Phone Service:** Yes, you can contact CIEE via your cell phone, campus police building or at Dorney Park Human Resource office.

**Kitchen facilities:** Yes, when living in dormitory, there will be community kitchen areas. When living in local hotels, we provide locations where food locations are close by.

**Laundry facilities:** Yes, laundry facilities are located in our housing facilities. These facilities are free in college dormitory and small fee when living in local hotels.

### OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:

**Minimum Occupancy Per Room:** 2

**Maximum Occupancy Per Room:** 3

**Suggested Occupancy Per Room:** 2 - 3

**Rooming Arrangement Description:** We will collect your rooming requests prior to your arrival. Buildings are co-ed but rooms/floors are gender specific. We have a limited number of 3 person rooms.

### PROVIDED HOUSING COST:

**Required to Pay for Provided Housing:** Yes

**Cost per Week:** \$85

**Housing Cost Deducted from Paychecks:** Yes

**Utilities Costs:** No

**Housing Deposit:** No

### TRANSPORTATION TO WORKSITE:

#### Walking Commute Time

**Estimated commute time:** 15 to 30 minutes

**Description:** We encourage associates to use our free transportation however some do walk from dormitory through a residential neighborhood to park entrance. Use caution when crossing roadways.

#### Employer-Provided Transportation

**Estimated commute time:** 30 to 45 minutes

**Estimated cost:** free of charge

**Description:** Travel from dormitory is about 10 minutes. Travel from hotels can be up to 45 minute.

### Arrival information

**Arrival Instructions:** There are a few options for your travel to Allentown, Pennsylvania arriving in New York, Newark or Philadelphia. We suggest flying into one of the New York City airports which offer more flight options and is typically more affordable for students. From NYC airports, you would take a shuttle bus to the Port Authority Bus Station or the Lehigh Valley Airport Bus Station. You will need to book a bus to either the Allentown Bus Station, we will pick you up from these local bus stations daily from 9:00am to 5:00pm.

#### Bus options:

**Trans-bridge Lines:** <https://transbridgelines.com>

**Greyhound Bus Company:** <https://locations.greyhound.com>

**FlixBus:** [www.flixbus.com](http://www.flixbus.com)

We ask students provide their flight and bus information **at least 2 WEEKS prior to arrival** to the United States.

#### Room Check In:

Students can check into housing **up to 48 hours prior** to their start date.

Upon pickup, students will arrange a time with Human Resources to go to the store.

#### Suggested Arrival Airport:

- John F Kennedy International Airport, JFK, Over 50 miles
- LaGuardia Airport, LGA, Over 50 miles
- Newark Liberty International Airport, EWR, Over 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$25 to \$50



**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

**Hi - New York City**

891 Amsterdam Ave, West 103rd Street

New York City , New York 10025

<http://hinewyork.org/>

212-932-2300

\$75 to \$100

**AAE Knights Inn**

139-09 89th Ave

Jamaica , New York 11435

<http://ny.aeworldhotels.com/>

718-658-1866

\$75 to \$100

**Training and onboarding**

**Pre-Arrival Onboarding:** Yes

Students will receive a notice of their onboarding documents, availability and uniform sizing. All onboarding paperwork will be done at the onboarding appointment, at Dorney Park and Wildwater Kingdom. An onboarding appointment will be assigned to you prior to your arrival. Please make sure to bring your passport and DS-2019 to your onboarding appointment. You may not onboard before the start of you DS-2019. An additional link will be provided to register for housing with arrival and departure dates as well as roommate requests. Dorney Park provides information to assist students via email prior to their arrival to the United States.

**SOCIAL SECURITY NUMBER:**

**Require participants to apply for SSN before arrival at worksite:** No

**Details about how to apply for Social Security Number:** During your on-boarding appointment in Human Resources, we will assist you to complete your Social Security application and make copies of documentation required to submit with your application. We work closely with our local Social Security Office so we will have them on site to meet with you. We will also take you to the SSA office as needed.

**Nearest SSA Office:**Allentown, Pennsylvania, Less than 10 miles

**OTHER:**

**Wage Payment Schedule:** Dorney Park associates are scheduled Monday-Sunday and paid bi-weekly, every 2 weeks. Associates receive their pay electronically into their US bank account, pay card or paper check on every other Friday at their department designated office.

**Meal Plan:** Not available

**Provide Certificates/Performance Evaluations:** Yes

**Hire in Groups:** Yes

**Maximum Group Size:**

**Grooming Requirements:** Associates are expected to dress in a manner consistent with company values and must use good judgement in their personal appearance, grooming and hygiene. Tattoos are permitted as long as they are family friendly. Tattoos on face or neck must be covered with concealer and inappropriate tattoos would need to be covered when working. Piercings and gauges are also permitted as long as not distracting or located on the eye or face. Small nose piercings are permitted.

**Second Job Availability:** Yes, likely

**Applicable Company Policies:** All Dorney Park positions are considered outdoor positions which are exposed to all weather conditions (sun, wind, rain, humidity and heat). We provide sun screen and hats and sell jackets and sweatshirts to protect associates.

**Cell phone use is prohibited when working.** Cell phones are expected to be stored in a secure park locker. Cell phones can be used when on an assigned lunch break in a non-guest area. Use on the midways, walking through the park is not allowed. Air pods are also not allowed to worn outside of a non-guest assigned break area.

**Smoking in the United States is typically limited to designated or assigned areas.** At Dorney Park, smoking is permitted either before or after your assigned shift or during your lunch break in a designated associate smoking area. While staying in housing, smoking policies are expected to followed in designated smoking areas and violations to the smoking policy could result in removal from housing program.

**Community amenities**

**Walking Distance from Worksite:** Post Office.

**Walking Distance from Housing:** Food Market, Post Office, Bank, Restaurants, Fitness Cente.

**In Town, Requires Transportation:** Shopping Mall, Internet Cafe, Public Library.Bank, Restaurants, Fitness Cente.

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