



WHITEFISH MOUNTAIN RESORT

Whitefish, MT.

LIFT OPERATIONS

Host information

Whitefish Mountain Resort is a fun place to work and play! In the summer, our employees enjoy free access to all of our activities including: Zip Lines, Aerial Adventure Park, Alpine Slides, Chairlifts to hiking and mountain biking and more!

Whitefish is a small town of 8,000 people located just north of Kalispell, Montana. Whitefish is just a short drive from the beautiful Glacier National Park.

Our success is dependent upon our staff having the ability and authority to take care of our guests.

Employees receive 30% off food at our restaurants, as well as 20% in our retail stores. Join the proud tradition of service at Whitefish.

Mountain Resort on Big Mountain in Whitefish, Montana!

Host Website: <http://www.skiwhitefish.com>

Site of Activity: Whitefish Mountain Resort

Parent Account Name: Whitefish Mountain Resort

Host Address: 3812 Big Mountain Rd, PO Box 1400, Whitefish, Montana, 59937

Nearest Major City: Kalispell, Montana, Less than 25 miles away.

Placement information

Job description: The Lift Attendant's primary duties include: ensuring that all guests have a valid lift ticket, assisting properly ticketed guests in loading/unloading to/from chair lifts while maintaining safe conditions in and around lift terminals and ensuring positive guest relations with each rider. The Lift Department Offices and Liffie locker room are located in the Operations Building located in the upper village area across from the historic Chalet Building which houses the Hellroaring Saloon.

Job Relationships:

- **Reports to:** Lift Manager, Supervisors, Crew Leaders and Operator.
- **Interrelationships:** Works closely and communicates effectively with all Lift department employees, Ski School, Patrol, Guests and other mountain personnel.

Job Specifications:

- Ability to provide accurate information and maintain good attitude during stressful situations.
- Ability to speak clearly and communicate thoroughly with customers and co-workers.
- Subject to WSI's Alcohol and Controlled Substance Abuse Policy based on the nature of the position and related duties.

Specific Duties:

- Checks each guest for proper ticket/season pass by use of ticket scanner. Check every ticket/pass every time.
- Loads/unloads passengers to/from chair lift in a safe and efficient manner.
- Builds corrals using diagrams according to days predicted skier visits and tears corrals down each evening as directed.
- Directs corral traffic as needed.
- Keeps corral and terminal area clean and orderly promoting safety procedures at all times.
- Assists in daily lift inspections.
- Promotes positive guest relations with riders and co-workers.
- Serves as alternate Lift Operator as needed.
- Gains thorough understanding of all aspects of Whitefish Mountain Resort in order to function as information source for guest.
- Asks questions of supervisor and/or co-workers for clarification of procedures or knowledge.
- Meets company's requirements for appearance, attendance and punctuality.
- Required to be in uniform and name tag daily.

Typical Schedule: Most employees work 5 days a week, 8 hour shifts, any day of the week. Must be available to work mornings, nights, weekends and holidays.

Seasonal changes to job duties or available hours: Yes. Fulltime schedule will not be available until 6/9. After Labor Day, hours may reduce as the departments close Mon-Thurs. Opportunity to pickup hours elsewhere may be possible, but not guaranteed.

Drug Test required:

No



Compensation

Hourly Wage:	\$16
Eligible for Tips:	No
Estimated weekly wages including tips:	\$640
Bonus:	No

* All figures above are pre-tax

Estimated average number of hours per week:	40
Estimated minimum number of hours per week:	35
Estimated maximum number of hours per week:	45

Potential fluctuation in hours per week: The resort is not fully open until 6/9, so hours may be limited before then. Resort partially shuts after 9/4, so hours may be limited. Holidays, peak tourism times and weather also impact schedules.

Average number of hours per week reached by last year's seasonal employees:	40
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Overtime Policy:	Yes, paid after 40 hours
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Job-Specific Benefits: 30% off food and beverage items and 20% off retail items. ANY activities for free!!

Job requirements

English Level required:	Upper-Intermediate
Required to be 21+:	No
Previous Experience required:	No

Qualifications & Conditions:

Lifting
Lifting requirement: 25lbs/11kgs

Description: May need to lift 25 pounds.

Standing for entire shift
Handling cleaning chemicals
Other qualifications or conditions

Description: Must be physically prepared and able to complete your job requirements.

Job Training required:	Yes
Length of job training:	2 days and ongoing as necessary
Hours per week during training period:	35
Different wage during training period:	No
Start on specific day of the week:	No
Training requirements:	
Need to wear uniform:	Yes

Uniform Policy: Must bring black, blue or or brown pants or shorts. No holes or tears. Must bring closed-toe, non-slip, sturdy shoes. A shirt and hat will be provided, at no charge.

Cost of uniform:	\$0
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Uniform laundry:	Participant responsibility
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Dress Code:	Yes
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Description: Students must be clean, properly dressed and bathed.

Cultural opportunities

Types of Cultural Opportunities: Trips to Nearby/Major Attractions, Sporting Events, Movie or Game Nights, Company Parties, Potlucks or Dinners, Holiday Events, Shopping Trips.

Additional Details about Cultural Offerings: In Whitefish, you will find shopping, restaurants, bars, live music, theater, bowling, ice skating, a rock climbing gym, a indoor pool and water park and more. There is a free bus that commutes between the Resort and the town of Whitefish, only 15 minutes away.

Local Cultural Offering:

- Arts and Crafts festivals.
- Whitefish Lake -swimming, kayaking, stand up paddle boarding.
- Farmer's Markets.
- Live music.
- Community Theatre.
- Fireworks for 4th of July.
- Glacier National Park.

Housing and transportation

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description: You must be in touch with your employer before you arrive to schedule your space in our housing!

Lease Agreement:	No
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ONSITE AMENITIES:

WiFi:	Yes. Internet will be available
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Phone Service:	Yes. There is cell service
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Kitchen facilities: Yes. There will be kitchen facilities available to students.

Laundry facilities:	Yes
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OCCUPANCY REQUIREMENTS FOR PROVIDED HOUSING:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description: Yes you can request to live with friends and the rooms can be co-ed.

PROVIDED HOUSING COST:

Required to Pay for Provided Housing: Yes

Cost per Week: \$100

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$300

Description: Needs to be cash

Housing Deposit Refundable: Yes

Conditions for Deposit Refund: The apartment needs to be clean and the unit be in the same shape it was found upon move in. A \$100 cleaning fee is required and will be reduced from the \$300. No major employment issues, and must work until your agreed-upon end date.

Details About Deposit Refund: On the final paycheck

TRANSPORTATION TO WORKSITE:

Local Bus, Subway or Train

Estimated commute time: Under 15 to 30 minutes

Estimated cost: \$0

Description: Scheduled routes

Arrival information

Arrival Instructions: You can travel to Whitefish, Montana either by airplane or train (Amtrak). If you arrive Monday through Saturday between the hours of 7am and 4pm, we can pick you up from the Glacier International Airport or the Amtrak train station, and take you directly to your apartment.

If you arrive on Sundays, or outside the hours of 7am and 4pm, you will need to arrange your own transportation to housing. The doors will be locked, but you can call the number for security to be let in, and a key will be waiting for you at the front desk.

Suggested Arrival Airport:

Glacier International Airport, FCA, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports:

\$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Whitefish Mountain Resort

3794 Big Mountain Rd

Whitefish, Montana 59937

<https://skiwhitefish.com/>

406-862-1961

\$50 to \$75

Training and onboarding

Pre-Arrival Onboarding: Yes. A link will be sent to your email address.

SOCIAL SECURITY NUMBER:

Require participants to apply for SSN

before arrival at worksite: No

Details about how to apply for Social Security Number: We will take the students to the office and help.

Nearest SSA Office: Kalispell, Montana, Less than 25 miles

OTHER:

Wage Payment Schedule: Bi-weekly paycheck or direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements: Hair: to be clean, neatly groomed and away from face Facial Hair: must be established prior to opening day Short/skirt length (minimum length=mid-thigh) Earrings and facial piercing: 3 earrings per ear, plugs have to be smaller than 1/4" and covered, ear only.

Second Job Availability: Yes, likely

Applicable Company Policies: No talking on cell phones while at work. No smoking in the apartment.

Community amenities

Walking Distance from Worksite: Food Market, Restaurants, Internet Cafe

Walking Distance from Housing: Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation: Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library